



Cleaning Methods for Elo Touchscreens (COVID-19)

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This technical bulletin describes the recommended cleaning and disinfecting procedure for Elo products relative to Coronavirus Disease 2019 (COVID-19). Included are recommended disinfectant products that are safe for use with Elo products and approved by the US Center for Disease Control and Prevention (CDC) and the US Environmental Protection Agency (EPA).

Important considerations before cleaning your Elo product

1. Disconnect the power cable.
2. Select only non-abrasive cleaning cloths to avoid scratching touchscreens.
3. Do not get liquids inside the unit. If liquids get inside the unit, have a qualified technician determine whether it is safe to power the unit back on.
4. Avoid highly concentrated (70%+) alcohol, bleach or ammonia solutions, as these may cause discoloration.

Cleaning/disinfecting procedure

1. Dampen a clean, non-abrasive cloth with a mild soap-and-water solution. Ensure excess moisture is squeezed from the cloth.
2. Clean the surfaces and allow them to dry.
3. Dampen a new clean, non-abrasive cloth with your chosen disinfectant. Ensure excess moisture is squeezed from the cloth. Or use recommended pre-dampened wipes.
4. Disinfect the surfaces and allow them to dry.
5. For disinfectant solutions that are safe for use with Elo products, see below.

US CDC-recommended disinfectant solutions safe for Elo products

- Household bleach solution (1/3 cup bleach per gal. of water)
- Isopropyl alcohol (70% solution)

More information from the CDC on disinfecting procedures for Coronavirus Disease 2019 (COVID-19) can be found here: <https://www.cdc.gov/coronavirus/2019-ncov/community/home/cleaning-disinfection.html>

US EPA-recommended disinfectants safe for Elo products including registration No.

- Clorox Disinfecting Wipes **Reg. No. [5813-79](#)**
- Clorox Healthcare Bleach Germicidal Wipes **Reg. No. [67619-12](#)**
- Clorox Commercial Solutions Hydrogen Peroxide Cleaner Disinfectant Wipes **Reg. No. [67619-25](#)**
- Lonza Disinfectant Wipes **Reg. No. [6836-313](#)**



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- Lysol Brand Clean & Fresh Multi Surface Cleaner (20% cleaner solution to water ratio) **Reg. No. [777-89](#)**
- Purell Professional Surface Disinfectant Wipes **Reg. No. [84150-1](#)**
- Sani-Cloth Prime Germicidal Disposable Wipes **Reg. No. [9480-12](#)**

More information from the EPA on recommended disinfectants for Coronavirus Disease 2019 (COVID-19) can be found here: https://www.epa.gov/sites/production/files/2020-03/documents/sars-cov-2-list_03-03-2020.pdf

Do **NOT** use the following materials when cleaning/disinfecting your Elo product

- Alcohol at concentration > 70%
- Methyl or Ethyl > 35%
- Thinner or Benzine
- Strong alkali lyes
- Strong solvents
- Acids
- Detergents with fluoride
- Detergents with ammonia at concentration > 1.6%
- Abrasive cleaners
- Detergents with abrasives
- Steel wool
- Sponges with abrasives
- Steel blades
- Cloth with steel threads
- 409